

Wealth & Personal Banking Degree Apprenticeship
Locations: Birmingham, London, Leeds, Chester, Sheffield, Whiteley/Southampton

Description:

If you're looking for a career which will unlock new opportunities, join HSBC and experience the possibilities. As an HSBC apprentice in the UK, you will have access to tailored professional development opportunities and a competitive pay and benefits package. This includes private healthcare for all UK-based employees, enhanced maternity and adoption pay and support when you return to work, and a contributory pension scheme with a generous employer contribution.

We are currently recruiting for our Degree Apprenticeship programme within the Retail Banking function of HSBC. This rotationally structured 48-month (4 year) programme will see successful applicants gain wide exposure to a number of different teams across Wealth & Personal Banking, designed to give them the skills, behaviours and attributes to forge a long and varied career within HSBC; all whilst working towards a fully funded BSc (Hons) Degree in Financial Services Management.

In Wealth and Personal Banking, our customers and clients want a service underpinned by a blend of modern digital capabilities and exceptional people. To achieve this, we provide personalised relationship management, a range of tailored investment solutions, as well as convenient mobile platforms which let them manage their finances whenever and wherever they want.

You can expect to expand your skills while learning to thrive under pressure. You will be supported throughout by a team of professionals who will help to build your knowledge of international banking and to develop and present ideas with confidence. We will reward you with a market-competitive pay and benefits package.

Programme:

The Degree Apprenticeship programme is a rotationally structured 48-month (4 year) programme, designed to help you build the skills, behaviours and attributes to forge a long and varied career within HSBC. To achieve this, you will work in 4 different functions of Wealth & Personal Banking, giving you broad exposure to how the business operates and allowing you to gain the knowledge to work towards a BSc (Hons) in Financial Services Management via the LIBF.

You will have constant support throughout your programme, including a dedicated mentor and development team, study days (both group and independent) designed to build your soft and technical skills, access to a vast array of learning tools and materials (both internal and external) and on the job coaching. You will also receive support during the final year of your programme to help you secure your destination role within the organisation.

What will I be doing?

- You will deal exclusively with retail customers, and will be responsible for providing great service
- Building relationships with our customers by truly listening to their needs – and supporting them with the products and services that are right for them
- Learning about the WPB business and roles within it
- Bringing a fresh perspective and viewpoint and proactively offering your thoughts
- Bringing a good sense of fun and humour to the role is essential too!

What do I need to be successful in this role?

We're looking for committed and driven individuals who wish to pursue a career in banking. As you will be balancing your day to day job alongside studying for a degree level qualification, it is essential that you can manage your own time and set yourself manageable targets. You will be working with a huge variety of HSBC colleagues, so being able to engage with, ask questions of and seek support from these individuals will be central to your own learning and development. Lastly, we put the customer at the heart of everything we do so ensuring you always strive to deliver excellent service will set you apart.

What to expect

At HSBC we value every member of our team. We take the time to get to know our staff and will support you with a tailored development plan and wide exposure to a variety of potential internal career opportunities. In addition to on-the-job training, you will have access to the wider learning and development curriculum offered at HSBC, including HSBC University, as well as opportunities to get involved in countless side-desk activities such as joining our Employee Network Groups and participate in sustainability activities. With so many avenues to explore, it will be down to you as an individual to choose which areas to be involved in.

Salary

We offer a competitive salary and benefits package

Qualifications and Requirements

The successful candidate for this role must have:

- Minimum 5 GCSEs at grade C/4 or above including English & Maths (or equivalent) *
- 96 UCAS points across 3 A levels (not including General Studies) (or equivalent) *
- Clear communication skills, both written and verbal
- A desire to learn and work at pace with changing priorities
- Must have been a resident in the UK for the last 3 years consecutively

Other desirable qualities are:

- Being highly proactive and effectively managing your own time
- Being an effective networker with the ability to maintain positive working relationships
- Committed to personal development and the full term of the apprenticeship programme
- Experience of the working with customers or people through volunteering or work experience

Due to the nature of degree apprenticeships and apprenticeship funding rules, HSBC will not accept applications from candidates who already hold a Degree.

All successfully candidates will complete a mandatory apprenticeship programme including the BSc Financial Services Management

**Qualifications will be verified at offer stage. Please note, if confirmation of your qualifications can not be made your offer may be withdrawn. Candidates with international qualifications, will need to*

provide an equivalency certificate from Naric at the offer stage. Please follow the link to apply for the equivalency certificate:

<https://www.naric.org.uk/naric/Individuals/Compare%20Qualifications/Statement%20of%20Comparability.aspx>

The window to apply will open on **Thursday 1st July 2021** and will close on **Sunday the 1st August 2021**, however we reserve the right to close the applications early. Applicants are encouraged to apply as early as possible to avoid disappointment.

For any questions or queries, please email apprenticeship.team@hsbc.com

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